Activity Leader Person specification

Criteria	Essential	Desirable
Education, experience and achievements	 Educated to GCSE level (including maths and English), or equivalent qualification Educated to A level 	 Demonstrable experience in a comparable professional role Experience of working in a multi-cultural environment Experience working with children or teenagers
Skills, knowledge and understanding	 Ability to work flexibly and react appropriately to different people's needs Ability to build relationships with people of all ages and nationalities Ability to lead and speak with confidence to a group of up to 30 students Enthusiasm to promote learning Interest in the local area and history and a willingness to learn more 	 A desire to work with people from a mixture of cultures Understanding of travel and keeping to booking schedules Knowledge of the local area and its history
Personal attributes	 Friendly and outgoing with an interest in working with teenagers Professional approach to people and work; reliable, organised and punctual Ability to be flexible and adapt to changing needs Willingness to contribute to all aspects of offering the best experience to our clients Ability to work proactively as part of a team with a shared goal Ability to exercise judgement in making decisions (following established procedures) or referring to others Professional, tidy appearance (smart casual) 	